

Integrated Print Solutions



Agenda

- Why You Need to Pay Attention to Integrated Print Solutions?
- Integrated Print Solutions to Maximize Your Operation
- Detailed introduction
 - TSC Console
 - SOTI Connect
 - TSC Standalone Creator
 - TSCPRTGo
- Select the Right Software For your Application
- Where to Download?
- Product Support Portfolio
- Support Assets to Promote the Software Tool Kit

Why You Need to Pay Attention to Integrated Print Solutions?

- The pandemic causing a shortage of labor driving company leaders to do more with less. Designing and managing industrial labels is not an exciting operation, however, focusing on this element of production can have a positive impact on your company.
- Here are four reasons you need to focus on with your printing solution.



Production Downtime



Causes Financial Impacts
and Workflow Disruptions



Non-Automated
Workflows



Heavy workload for
IT and operators

Integrated Print Solutions to Maximize Your Operation



Management

- Remote access to printer fleet
- Real-time printer health monitoring and troubleshooting



Flexibility

- Easy configuration to meet application requirements
- Hassle-free integration



Insights

- Preventative maintenance reporting
- Supplies usage calculation

Design, manage, and integrate label production to boost productivity for an ever-changing environment.



SOTI CONNECT



TSC CONSOLE



TSC STANDALONE CREATOR



TSCPRTGo



Values of TSC Console

TSC Console- Enable IT staff to deploy, manage, monitor and troubleshooting either wired or wireless connect to single or grouped printers, on-premise TSC Console expect lower IT costs and more printer uptime with fast out-of-the-box installation and a simplified Windows graphical user interface. TSC Console enhance the robustness through its manageability, and further ensure printers availability, reliability and serviceability.

- Integrated TPM, DiagTool and CommTool
- Group Management
 - Update firmware, modify configuration
- Multiple interfaces
 - Any communication interface
- Free of charge



TSC Console Key Features



All Around Implementation

- Configure/manage multiple TSC printer in a few clicks
- Group printers
- Advanced Troubleshooting
- [Preview before Printing](#)



Preventative Maintenance

- TSC Sense Care*
- TPH odometer and cutter counter*
- Smart Battery
- TPH Care Mechanism



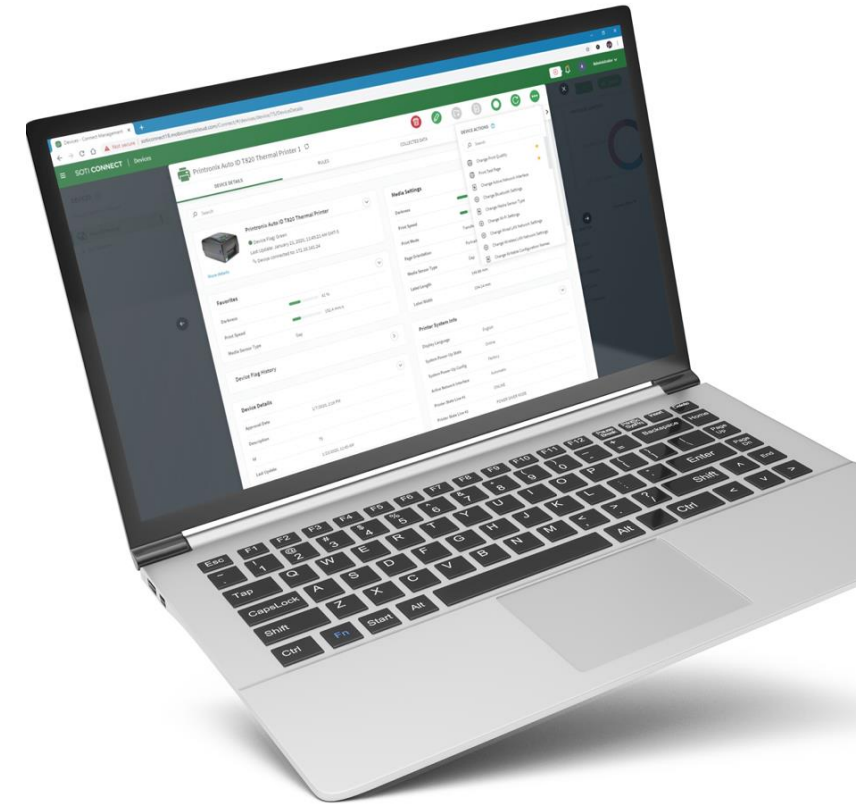
Print Data Reporting

- [Reporting of key Printer attributes](#)
- [Media and Ribbon Tracking](#)

*Remark: Will be temporary not available on few models due to TPH Material shortage

Values of SOTI Connect

SOTI Connect- Web-based SOTI Connect simplifies business mobility with ease and speed, lowers the TCO and improves ROI. SOTI Connects provides enterprises 100% visibility and manageability for unattended business-critical printers, reduce unexpected print downtime and workflow disruption, guarantee consistent print performance and reliability with actionable data intelligence.



SOTI Connect Key Features



Remote Management from a Single Console

- Remote firmware updates
- Remote printer configurations and settings adjustments
- Remote access to perform basic troubleshoot and remediate issues



Preventative Maintenance

- Automatically issue alerts and perform printer actions when pre-defined conditions are met.



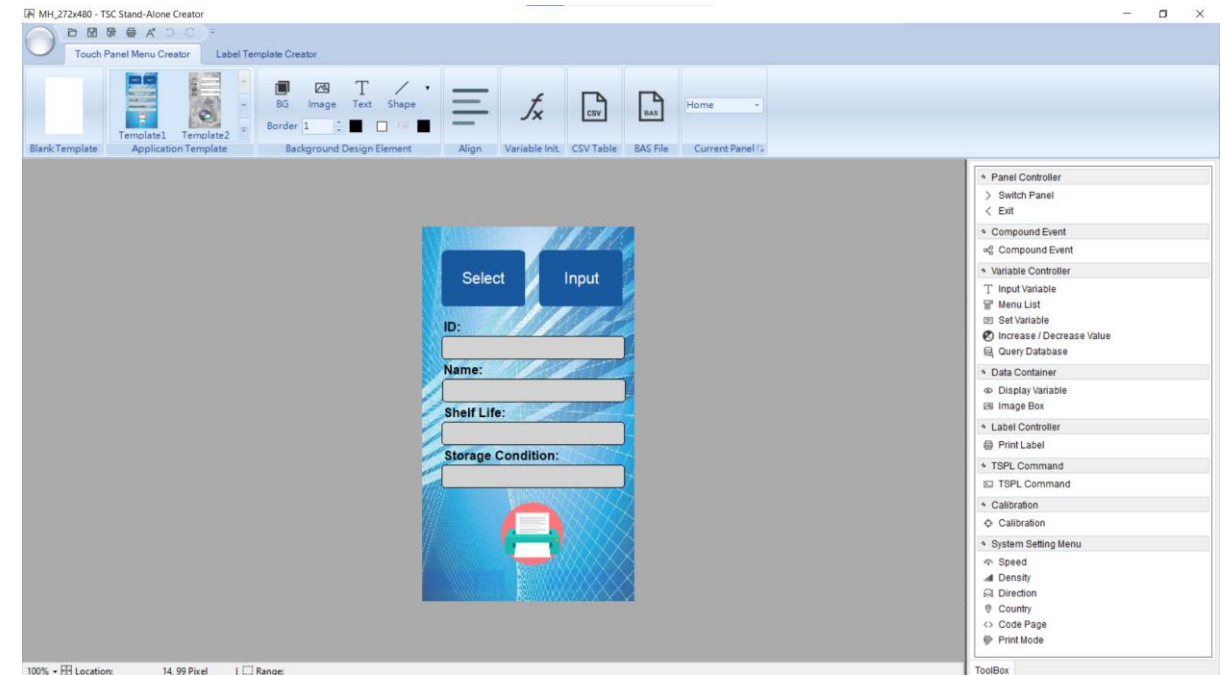
Printer Data Reporting

- Collect device data and make it available to analytics tools for assisting to make business decision

Values of TSC Standalone Creator

TSC Standalone Creator- TSC Standalone Creator helps systems integrators (SI) and end-users reduce programming efforts on printer setup and create their own standalone solutions quickly and easily. By adding BSA file and database supports, TSC Standalone Creator offers scalability allowing users to expand label design capability and simplify database-assisted label printing.

- **Standalone Program**
 - Make printer work without PC
- **Drag and drop user interface**
 - Without programming skill
- **What you see is what you get!**
- **Free of charge**



TSC Standalone Creator Key Features



Dynamic TSPL Capabilities

- Drag-and-drop user interface



Effortless Deployment

- Touch panel menu creator
- Label template creator
- Directly download to a single printer
- [Database update](#)
- Save printer last variable



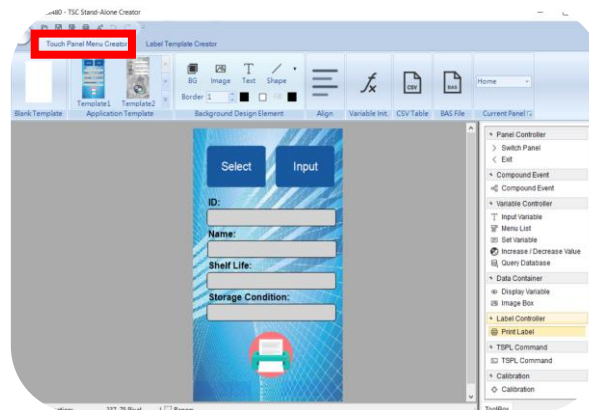
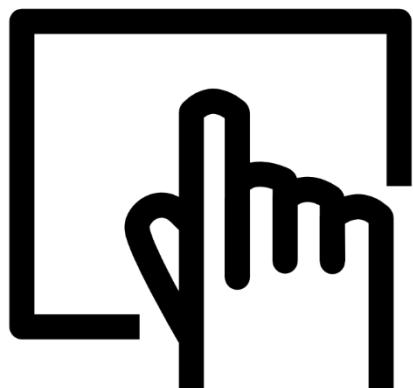
Advanced customization

- [Support optional TSPL script file \(.BAS file\)](#)

Touch Panel Menu & Label Template



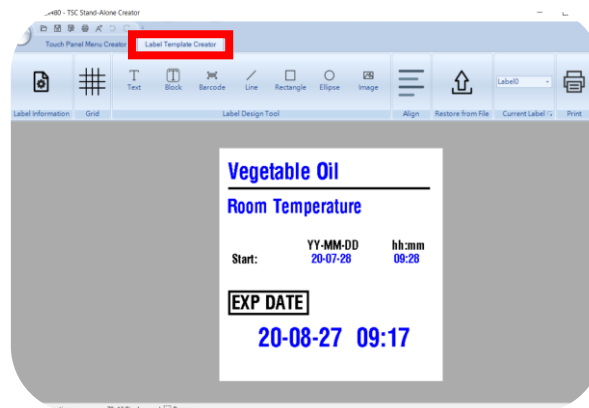
TSC STANDALONE CREATOR



Touch Panel Menu



LCD Display



Label Template



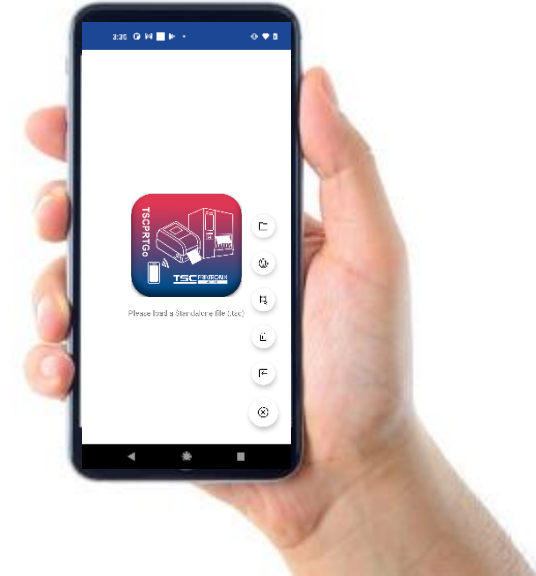
Label Printed



Values of TSCPRTGo

TSCPRTGo- TSCPRTGo is an exclusive software working with TSC Standalone Creator to offer users seamless print operation on-the-go at anytime, anywhere at workplace.

- Embedded in TSC Mobile Utility
- Support printer with LCD or not
- Display your Standalone Template on mobile device
- Virtual display on mobile device





TSCPRTGo Key Features



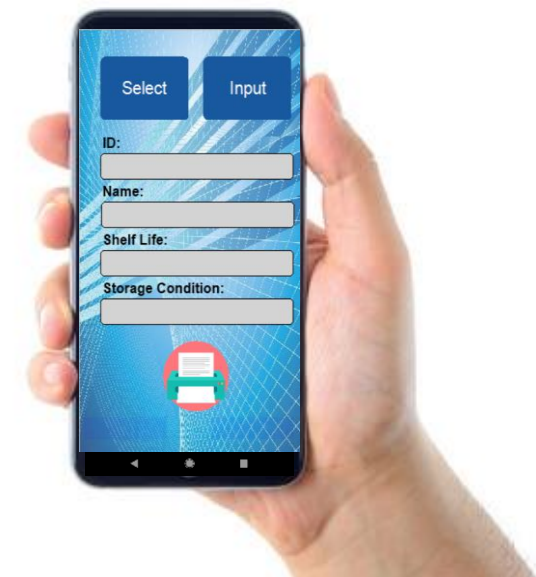
Simple to use

- Intuitive operation
- Serve as printer's touch panel
- Streamline operation anytime, anywhere
- **Template changes made easy**



Effortless Deployment

- **Database update**
- **Camera scan**
- Save printer last variable



Select the Right Software For your Application

SOTI Connect

- Cross-platform
- Manage/ configure multiple vendor's printers in different locations
- Tracking & monitoring key parts
- Rule engine with alert function



Printer Management SW

TSC Console

- Manage/ configure multiple TSC printers in different locations
- Tracking & monitoring key parts
- Troubleshooting
- Automatically tracking media usage



TSC Standalone Creator

- Design printer menu and label template
- Standalone application



Print Operation SW

TSCPRTGo

- Print label via mobile devices
- Extend print menu to mobile device



Where to Download?

- TSC Console (v1.1.67.7)
 - <https://bit.ly/34lrzzb>
- TSC Standalone Creator (v2.0.15.0)
 - <https://bit.ly/3JegY7T>
- TSCPRTGo (Search TSC Mobile Utility)
 - Please Download it via Google Play or Apple App Store
 - Android version - <https://bit.ly/362e1sP>
- Printer Firmware (TX 200 series, MH240 series, MH241 Series, MH261 Series)
 - <https://drive.google.com/file/d/15fUnkE0myL6TQx6VhDdG4poOLup8Y5CP/view>

Product Support Portfolio

Type	Print Width	Series	SOTI CONNECT	TSC CONSOLE	TSC STANDALONE CREATOR	TSCPRTGo
Mobile	2-inch	TDM-20		V		
		Alpha-2R		V		
	3-inch	TDM-30		V		
		Alpha-3R		V		
		Alpha-30L	V	V		
	4-inch	Alpha-4L		V		
		Alpha-40L	V	V		
Desktop	2-inch	TDP		V		V
		TTP		V		V
	4-inch	TX		V		V
		TTP		V		V
		TC		V		V
		TE		V		V
		TDP		V		V
		DA		V		V
Industrial	4-inch	ML240		V		V
		MB240		V	V (w/ Touch panel only)	V
		MH241	V	V	V (w/ Touch panel only)	V
		MX241P	V	V	V	V
	6-inch	MH261T	V	V	V	V
	8-inch	TTP-286MT		V	V	V
Print Engine & Modules	4-inch	PEX-1001	V	V		V
		MH241	V	V	V (w/ Touch panel only)	V
		MB240		V	V (w/ Touch panel only)	V
		TE210		V		V

Support Assets to Promote the Software Tool Kit



Software webpages



Software e-Book



Software Free Trial



Case Studies



Infographic



Blog



Videos

BSM: Benson Liao
Jeffrey Chen

Email: benson_liao@tscprinters.com
Jeffrey_chen@tscprinters.com

AE: Marlon Tsai

Email: marlon_tsai@tscprinters.com

MKT: Amanda Lin

Email: amanda_lin@tscprinters.com

Thank You

FAQ – SOTI Connect

Q1. Why printer cannot connect to SOTI ?

Ans. Check printer's RTC is the latest time and MQTT setting is correct

Q2. How to check if SOTI event is sent to printer?

Ans. Check success message at notification box

Q3. How can I check that the printer is connected to SOTI ?

Ans. By TSC Console or SOTI page of printer webpage

Q4. How to update printer status in SOTI?

Ans. Click Check-in feature

Q5. How to collect printer data in SOTI?

Ans. Create "Data Collection" type in rule

FAQ – TSC Console

Q1. How to add network printer?

Ans. Input IP address to add in TSC Console

Q2. What is different between Broadcast and IP Address?

Ans. Broadcast is UDP port for the same subnet, IP Address is TCP port for Cross network segment

Q3. How to connect Bluetooth printer

Ans. Select Bluetooth COM port number in TSC Console

Q4. Can TSC Console export a report by period?

Ans. Yes. Select start of date and end of date to export

Q5. How to change refresh time?

Ans. The Time Interval can be changed in preference page



FAQ – TSC Standalone Creator

Q1. Where can we find Standalone Creator?

Ans. Please refer TSC Official Website

Q2. Do we need to pay for the Standalone Creator for now?

Ans. No, it's free for customer to download and use

Q3. Who can use Standalone Creator?

Ans. Everyone! Even if we don't have programming skill.

Q4. What can we do with Standalone Creator?

Ans. One is Create Menu Panel, and another is Create Label Template.

Q5. How could we send Standalone Application to printer?

Ans. Press “Download to Printer” button and we can send data via USB/COM/NET



FAQ – TSCPRTGo

Q1. Where can I find TSCPRTGo?

Ans. Please download it via Google Play or App Store

Q2. Who can use TSCPRTGo?

Ans. Everyone who has designed Standalone Template and would like to operate via mobile device can use TSCPRTGo

Q3. What can we do with TSCPRTGo?

Ans. Operate printer's panel via mobile device screen

Q4. Which platform does TSCPRTGo support?

Ans. Both Android and iOS

Q5. What kind of file format do we need for TSCPRTGo?

Ans. We would need to download *.tsa file to mobile device