

TSC Auto ID – Services & Warranty Bulletin

EMEA

Date	Contact	Email
19 th December 2024	EMEA Services	services@tscprinters.eu

Bulletin Type	Business Segment	Portfolio	Region
<input type="checkbox"/> Distributor Notice <input type="checkbox"/> Product Marketing <input type="checkbox"/> Promotion <input checked="" type="checkbox"/> Updated Terms	<input checked="" type="checkbox"/> Hardware <input type="checkbox"/> Supplies <input type="checkbox"/> Services & Warranty	<input type="checkbox"/> Mobile <input checked="" type="checkbox"/> Desktop <input type="checkbox"/> Industrial <input type="checkbox"/> Enterprise <input type="checkbox"/> Print Engine	<input checked="" type="checkbox"/> EMEA <input type="checkbox"/> USA <input type="checkbox"/> APAC

Subject	Desktop Printer Warranty in EMEA to 3 Years
Short Warranty Description	We're updating the warranty for our desktop printers in the EMEA region from 2 years to 3 years, effective 1st June 2024 . For purchases after this date, the warranty automatically extends to 3 years, providing enhanced peace of mind. Warranty for products bought before this date remains at 2 years.
Valid Regions	EMEA Channel
Eligible End Users	End Users in EMEA, entitled to purchase TSC Auto ID thermal printer products.

Desktop Printer Warranty Overview	
Long Warranty Description	<p>We sincerely appreciate your ongoing support and trust in our products. As part of our dedication to delivering exceptional service and dependability, we have opted to update the warranty period for our desktop printers in the EMEA region from the initial 2 years to 3 years.</p> <p>The updated warranty period will be effective as of 1st June 2024. For products purchased in the EMEA region after this date, the warranty will be extended to 3 years. However, for products bought before this date, the warranty period will remain unchanged at 2 years.</p> <p>Additionally, we commit to offering complimentary repair services or product replacements for any complications arising from manufacturing flaws during the warranty term. Our unwavering commitment to excellence in our products and services remains steadfast. We trust that our enhanced warranty program will afford you greater peace of mind and assurance.</p>
Warranty Period	N/A
Warranty Region	EMEA

Eligibility Criteria	The EMEA 3 Year Standard Factory Desktop Warranty is available to end users located in EMEA entitled to purchase TSC Auto ID printer products and services (“Eligible End User(s)”).
Products Sourcing	Products must be purchased from an TSC Auto ID Authorised Distributor.
Products Included in Warranty	<p><u>DIRECT THERMAL</u></p> <p><u>2 Inch Wide:</u></p> <ul style="list-style-type: none"> • TDP-225 Series • TDP-225W Series • DH220 Series <p><u>4 Inch Wide:</u></p> <ul style="list-style-type: none"> • DA210 Series • TDP-247 Series • DH240 Series <p><u>THERMAL TRANSFER</u></p> <p><u>2 Inch Wide:</u></p> <ul style="list-style-type: none"> • TTP-225 Series • TH220 Series <p><u>4 Inch Wide:</u></p> <ul style="list-style-type: none"> • TH240 Series • TE200 Series • TC200 Series • TTP-247 Series • TX210 Series • T800 Series <p><small>*Subject to change in TSC Auto ID sole and absolute discretion at any time*</small></p>

Additional Resources
Technical Support
Warranty Coverage
Purchase Warranty
Product Guide 2024
Warranty Policy
Services and Maintenance Brochure

For More Information

Eligible End Users should contact their Channel Account Manager or distributor for any questions. All pricing-related inquiries should be directed to distributors.

Current List of Eligible Countries			
Albania	Gambia	Namibia	Vatican City
Andorra	Germany	Netherlands	Western Sahara
Angola	Ghana	Niger	Yemen
Austria	Gibraltar	Norway	Zambia
Bahrain	Greece	Oman	Zimbabwe
Belgium	Guinea	Other Europe	
Benin	Guinea Bissau	Poland	
Bosnia/Herzegovina	Hungary	Portugal	
Botswana	Iceland	Qatar	
Bouvet Island	Iran	Reunion	
British Indian Ocean Territory	Iraq	Romania	
Bulgaria	Ireland Israel	Rwanda	
Burkina	Italy	San Marino	
Burundi	Israel	Saudi Arabia	
Cameroon	Jordan	Senegal	
Cape Verde	Kenya	Seychelles	
Central African Republic	Kuwait	Sierra Leone	
Chad	Latvia	Slovakia	
Congo	Lebanon	Slovenia	
Cote D'Ivoire	Lesotho	South Africa	
Croatia	Liberia	Syria	
Cyprus	Liechtenstein	Spain	
Czech Republic	Lithuania	St Helena	
Democratic Republic of Congo	Luxembourg	Svalbard	
Denmark	Macedonia	Swaziland	
Equatorial Guinea	Madagascar	Sweden	
Eritrea	Malawi	Switzerland	
Estonia	Mali	Tanzania	
Ethiopia	Malta	Togo	
Faroe Islands	Mauritius	Turkey	
Finland	Mayotte	Uganda	
France	Monaco	United Arab Emirates	
France (European Territory)	Mozambique	United Kingdom	
Gabon			